

ABSTRACT OF THE DISCLOSURE

A service processing apparatus and a service processing method make devices connected to a network cooperatively effect plural processes on document data when a specific event occurs. When a user defines a processing timing so that a job is executed when the specific event occurs in a desired job flow and a predetermined device, an instruction generating server creates an instruction and sends it to an instruction managing server together with a processing timing information. When the instruction managing server has been notified that the specific event has occurred, the instruction managing server identifies the instruction from the correspondence relation between the instruction and the processing timing and sends the instruction to a cooperative processing server. The cooperative processing server requests the devices to conduct processing so that a document is processed in accordance with the content of the instruction, and makes the devices cooperatively effect plural processes.